

BuyAnAccessory.com is primarily a Point of Sale program to assist dealerships and their customers with OEM, Yakima, and Custom dealer-installed accessories. This continuously updated application is accessed through a web browser and, therefore, does not require any type of installation. The program is responsive and easy to navigate using either a computer, mobile device, or an in-store kiosk. For your customers' convenience, you may also utilize the embedded BuyAnAccessory.com link on your dealer website. This is a helpful tool for your sales staff to drive accessory sales.

If you are interested in seeing how BuyAnAccessory.com works, contact your *PivNet* representative to set up a meeting. We invite the General Principal, General Manager, Sales Managers, as well as the Parts and Service Managers to join for your initial meeting.

Your consultation includes:

- 1. An in-depth presentation on both the display and administration sides of the program
- 2. A review of each department's role and their part of the process
- 3. A review and discussion of labor rates, labor hours, and part/service mark-ups
- 4. A plan for best practices and payment plans

Upon implementation, your BuyAnAccessory.com team will:

- 1. Activate the Dealership Catalog with the Dealer specific Home page
- 2. Update any pricing, labor hours, or labor rates per dealership plan
- 3. Load the login and password credentials for all employees
- Assist in uploading the dealer's unique custom products if applies to the dealership
- 5. Turn on Yakima catalog once the dealership enrolls in the program
- 6. Give access to email and live help for questions, concerns, or issues

The BuyAnAccessory.com team will keep the dealership's administrator updated on:

- 1. New Accessories
- 2. Price Changes and Stop Sell Items
- 3. Back Orders
- 4. New Model Launches
- 5. Alerts/Notes

On a weekly and monthly basis, the dealership will receive an Opportunity, Monthly Sales, and Pace Setters Report. These numbers will be reviewed during your in-store visit from your *PivNet* representative. If at any time your dealership feels the need for any additional training, you can contact *PivNet* to schedule a re-launch training session.